

**Manhattanville in West Harlem Implementation Plan Report  
October 15, 2024 Submission**

**Declaration Reference and Key Data**

Obligation Section Number: **5.07(a)(ii)**

Obligation Title: **Shuttle Bus Service for the Elderly and Disabled**

Obligation Page Number: **51**

Obligation Trigger: **PACB Approval**

Obligation Start Date: **May 20, 2009 (PACB Approval date)**

Obligation End Date: **December 31, 2033\***

Obligation Status: **In Compliance**

**Obligation**

*Shuttle Bus Service for the Elderly and Disabled.* Commencing on May 20, 2009, CU shall provide a shuttle bus service complying with ADA specifications to connect the Project Site to subway stations at 116th Street and Broadway, 125th Street and Broadway, 168th Street and Broadway and Harlem Hospital Center. The shuttle bus service shall be provided free of charge to members of the public who are disabled or who are senior citizens, including their attendants. The shuttle bus service shall run on a regular schedule throughout the day every weekday except State and Federal public holidays. If during this period the IRT subway station located at 96th Street and Broadway is made ADA accessible, CU shall provide shuttle bus service to connect this station to the locations above. The shuttle bus service shall be provided through 2033, but may be discontinued if and when the 125th Street IRT station becomes ADA accessible.

\*The Obligation End Date is December 31, 2033, unless the shuttle bus service for the elderly and disabled is discontinued if and when the 125<sup>th</sup> Street IRT station becomes ADA accessible, per the obligation language above.

**Evidence of Compliance**

1. Copy of vendor certification of services provided
2. Link to CU Transportation Services Shuttles website (bus schedules and route maps available)
3. Annual ridership report

Columbia University's Implementation Plan and all supporting documentation are made available on the Columbia Neighbors Webpage at <https://neighbors.columbia.edu/content/community-commitments>.

**Manhattanville in West Harlem Implementation Plan Report  
October 15, 2024 Submission**

**EOC Checklist for Obligation 5.07(a)(ii):**

Please check to verify EOC items submitted for review.

- 1. Copy of vendor certification of services provided
- 2. Link to CU Transportation Services Shuttles website (bus schedules and route maps available)
- 3. Annual ridership report

**Monitor's Notes / Comments:**

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**Status:**

Please check to indicate the status of Obligation 5.07(a)(ii):

- In Compliance
- In Progress
- Not In Compliance
- Not Triggered

**EIGHTH AMENDMENT TO AGREEMENT  
BETWEEN THE TRUSTEES OF COLUMBIA UNIVERSITY  
IN THE CITY OF NEW YORK AND ACADEMY EXPRESS, LLC**

EIGHTH AMENDMENT dated as of April 24, 2023 to the Agreement dated as of July 18, 2011 between THE TRUSTEES OF COLUMBIA UNIVERSITY IN THE CITY OF NEW YORK ("Columbia"), a New York non-profit corporation, having an office at 411 West 116th Street, New York, New York, 10027, and Academy Express, LLC, having a principal place of business at 111 Paterson Avenue, Hoboken, NJ 07030 (herein referred to as ("Academy or Service Provider").

WITNESSETH:

WHEREAS, Columbia and Academy have entered into an Agreement, dated July 18, 2011 (the "Original Agreement"), and a First Amendment dated July 1, 2014 (the "First Amendment"), a Second Amendment dated July 1, 2017 (the "Second Amendment"), a Third Amendment dated July 1, 2019 (the "Third Amendment"), a Fourth Amendment dated September 4, 2020 (the "Fourth Amendment"), a Fifth Amendment dated February 10, 2021 (the "Fifth Amendment"), a Sixth Amendment dated August 25, 2021 (the "Sixth Amendment"), and a Seventh Amendment dated August 26, 2022 (the "Seventh Amendment") (collectively the "Agreement"); and

WHEREAS, the Agreement grants to Academy the right to provide non-exclusive shuttle services to the Columbia community;

NOW THEREFORE, the parties hereto agree to amend the Agreement as follows:

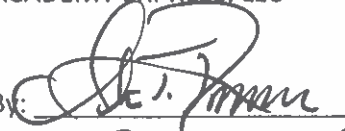
1. Pursuant to Paragraph 10 of the Original Agreement and Paragraph 1 of the Second Amendment, Columbia hereby elects to renew this Agreement for an additional four (4) year term, through June 30, 2027.
2. To the extent that the terms and conditions of this Eighth Amendment revise, modify, supersede, conflict and/or revoke the terms and conditions of the Agreement, the terms and conditions of this Eighth Amendment shall control. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, this Eighth Amendment has been duly executed and delivered by the parties hereto as of the day and year first above written.

THE TRUSTEES OF COLUMBIA UNIVERSITY  
IN THE CITY OF NEW YORK

By: \_\_\_\_\_ Digitally signed by  
Hugh A. Horowitz  
Name: Hugh A. Horowitz Location: AVP,  
Procurement  
Title: \_\_\_\_\_ Services  
Date: 2023.06.27  
09:55:02 -04'00'  
Date: \_\_\_\_\_

ACADEMY EXPRESS, LLC

By:  \_\_\_\_\_  
Name: Roberto L. Ramos  
Title: Vice President, Sales  
Date: 4/25/23

# Shuttle Bus Service for the Elderly and Disabled

**Link to CU Transportation Services Shuttles website  
(bus schedules and route maps available):**

<https://transportation.columbia.edu/content/community-shuttle>



## Community Shuttle

Columbia University provides free shuttle bus service for qualifying individuals via the ADA-accessible [Intercampus Shuttle](#). The shuttle connects 96th Street, the Morningside campus, the Medical Center (CUMC), and Harlem Hospital (HH) with stops at nearby subway and transit stops.

### Hours of Operation

The service runs Monday through Friday, 9:00am to 5:00pm, excluding state and federal holidays. Please review our [rider etiquette guidelines](#).

### Service Announcements

In cases of interruptions or changes in shuttle service, alerts will be displayed here on the Transportation site to keep you informed.

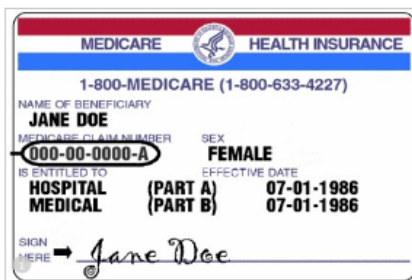
### View and download the map and schedule

Both are available in our [Community Shuttle Guide](#). Please note: all times are approximate.

### Acceptable forms of ID

All riders must present a valid ID upon boarding the shuttle.

#### Medicare Health Insurance Card



#### Contact Us

Have questions about our shuttles, schedules, car service, or other services? Email or call us and we'll be happy to help.

(212) 854-3382

[transportation@columbia.edu](mailto:transportation@columbia.edu)



#### Who's Getting You There

Columbia Transportation

#### How You're Getting There

By Columbia Shuttle

**Annual Report: Shuttle Bus Service for the Elderly and Disabled**

State Submission Reporting Period: **October 2023 - September 2024**

Number of Local Elderly and Disabled Riders: **113**

Number of Elderly and Disabled Riders who Utilized the CU Intercampus Shuttle Provided Below:

	Passenger Type		TOTALS
	Elderly	Disabled	
October 2023	8	1	9
November 2023	2	0	2
December 2023	2	0	2
January 2024	14	2	16
February 2024	5	4	9
March 2024	9	0	9
April 2024	23	0	23
May 2024	12	3	15
June 2024	2	6	8
July 2024	6	2	8
August 2024	7	0	7
September 2024	4	1	5
<b>TOTALS</b>	<b>94</b>	<b>19</b>	<b>113</b>

**Additional Supporting Documentation**

- Shuttle Bus Service - Columbia Community Shuttle features in Columbia Neighbors Bulletin and Newsletter
- Shuttle Bus Service - Columbia Community Shuttle Rider Guidelines
- Shuttle Bus Service - Columbia Community Shuttle Guide

# COLUMBIA NEIGHBORS

## B U L L E T I N



Raul Porras-Sanchez

### COMMUNITY UPDATES

#### Columbia Grad, Harlem Native Centers Humanity

Ahead of graduation week, *Neighbors* spoke with East Harlem native Raul Porras-Sanchez (SSW'24) about the path that led him to Columbia School of Social Work, where he earned a master's degree in advanced clinical practice this spring.

Despite a difficult upbringing, Porras-Sanchez credits his success to community, family, and the social workers who nurtured him. After earning a degree from The City University of New York, Porras-Sanchez landed a coveted internship at the White House during the Obama administration.

His internship eventually turned into a staff role

where he connected with people across the country. For Porras-Sanchez, these life experiences taught him the importance of humanization.

"There's so much humanity behind the policies and the headlines that often gets overlooked," said Porras-Sanchez. "Whether it's humanizing the folks inside of an institution or humanizing folks in the public housing developments of East Harlem, there's so much potential for humanity when we look to be curious and embrace each other."

Read our full conversation with Porras-Sanchez at [neighbors.columbia.edu/24grad](https://neighbors.columbia.edu/24grad).

#### Columbia Offers Free Shuttle for Seniors

Seniors can stay cool and comfortable this summer—and all year round—by taking advantage of Columbia's shuttle bus service! The ADA-accessible Intercampus Shuttle is free and available to all local community members who are disabled or senior citizens (including their attendants).

The shuttle connects 96th St., the Morningside campus, 125th St., Columbia University Irving Medical Center in Washington Heights, and Harlem Hospital, with stops at nearby subway and transit hubs. The shuttle bus service runs Monday through Friday, 9:00 am to 5:00 pm, except on



Photo credit: Columbia University

state and federal public holidays.

View and download the map and schedule at [transportation.columbia.edu](https://transportation.columbia.edu).

### COMMUNITY EVENTS



#### Manhattanville Community Day June 8, 12:00 pm - 4:00 pm

Community Day is a free, fun-filled celebration for the local community taking place on Columbia's Manhattanville campus.

[neighbors.columbia.edu/communityday24](https://neighbors.columbia.edu/communityday24)

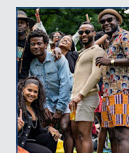


#### Latin Jazz in the Heights June 9 - 29

During the weekends in June, jazz musicians will light up Plaza de

las Americas with free concerts by Jazz Power Initiative and Community League of the Heights.

[neighbors.columbia.edu/jazz-heights](https://neighbors.columbia.edu/jazz-heights)



#### Good Vibes in the Park 2024 June 22, 1:00 pm - 8:00 pm

An outdoor gathering established in Harlem, that creates safe spaces and centers mental health, wellness, and joy.

[neighbors.columbia.edu/gvip-24](https://neighbors.columbia.edu/gvip-24)



#### Harlem Pride 2024 June 29, 12:00 pm - 6:00 pm

Harlem's annual pride celebration is returning to the neighborhood for its 15th anniversary.

[neighbors.columbia.edu/hpride-24](https://neighbors.columbia.edu/hpride-24)

Summer/Fall 2024



# COLUMBIA UNIVERSITY NEIGHBORS

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## NEWSLETTER

### Inside

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- Programs & Resources
- Double Discovery Center
- Health & Wellness
- Columbia Employment
- Summer Uptown

# Community Care



## Local Outdoor Summer Programs for Neighborhood Seniors

As summer arrives, it's important for everyone, especially seniors, to stay active outdoors. The Centers for Disease Control and Prevention advises adults aged 65 and older to aim for at least 150 minutes a week of moderate-intensity activity.

To help seniors reach this goal, these Columbia Community Service grantees are holding active programming outdoors:

- **Lifeforce in Later Years** works to enhance the well-being of the senior community and holds a walking group just for seniors. Contact Robin Villa at [robin.villa@gmail.com](mailto:robin.villa@gmail.com) for more information.

- **DOROT** helps to address challenges facing seniors and holds a weekly walking group with New York Road Runners coaches in Central Park. Register at [dorotusa.org](http://dorotusa.org).
- **Dances for a Variable Population** is a movement-centered community that provides outdoor dance classes for seniors at Washington Square Park, Garibaldi Plaza (from May to December), and Grants Tomb (all year round). No registration required!

Learn more about other programs at [neighbors.columbia.edu/senior-programs](http://neighbors.columbia.edu/senior-programs).

## Free Columbia Shuttle Bus Services for Seniors



Columbia University provides a shuttle bus service free of charge to members of the local community who are disabled or who are senior citizens (including their attendants) via the ADA-accessible Intercampus Shuttle.

The shuttle connects 96th St., the Morningside campus, 125th St., Columbia University Irving Medical Center in Washington Heights, and Harlem

Hospital, with stops at nearby subway and transit hubs. The shuttle bus service runs Monday through Friday, 9:00 am to 5:00 pm, except on state and federal public holidays. View and download the map and schedule at [transportation.columbia.edu](http://transportation.columbia.edu).

# Programs & Resources



## Bundles Scholars Partners with Incite to Offer New Program Benefits

Al'elia Bundles Community Scholars at Columbia University are members of the Upper Manhattan community who receive a three-year affiliation with the University and access to campus resources

*"The new partnership with Incite will allow the program to grow."*

while they work on a project or skill that relates to or benefits their community.

Recently, the program announced that it is partnering with the University's Incite Insti-

tute to offer new opportunities and enhancements, including greater funding, mentorship, skill-building, and networking. The next cohort of scholars will be announced later this year.

"The new partnership with Incite will allow the program to grow," said Interim Provost Dennis Mitchell. "It reflects the University's commitment to bringing together the best minds, to dismantling barriers to success, and to supporting work that enhances life on campus, in our community, and across the globe."

Learn more about the Bundles Scholars program at [communityscholars.columbia.edu](http://communityscholars.columbia.edu).

## Programs & Resources Directory



Columbia has a longstanding commitment to cultivating community-driven partnerships in Upper Manhattan, making hundreds of programs available to our neighbors at no cost. The University commits not only to funding, but also the time and energy of students, faculty, and staff who work in collaboration with a wide array of local organizations dedicated to making a difference in the lives of people Uptown.

*Neighbors* hosts an online directory of programs and resources, including graduate scholarships for local elementary teachers, the Manhattanville Course Auditing program, and more. Check out the directory at [neighbors.columbia.edu/resources](http://neighbors.columbia.edu/resources).



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### Hours of Operation

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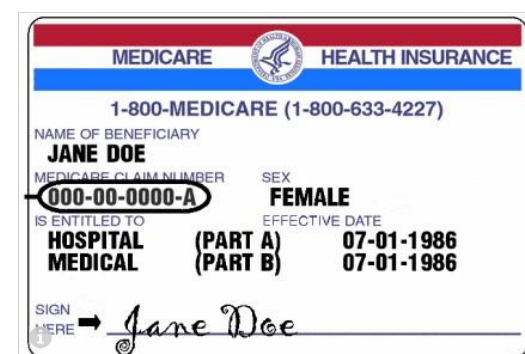
### View and download the map and schedule

Both are available in our [Community Shuttle Guide](#). Please note: all times are approximate.

### Acceptable forms of ID

All riders must present a valid ID upon boarding the shuttle.

#### Medicare Health Insurance Card



#### Access-A-Ride ID Card



#### Metrocard for Senior Citizens or People with Disabilities



## Columbia University Shuttle Rider Guidelines

Columbia University's Shuttle system exists to serve active faculty, staff and students of Columbia University and Columbia Irving Medical Center. This is not a public transportation service, it has been [designed to serve the needs of our Columbia community](#).

### Guidelines for Riding the Shuttle

- Upon boarding one of our shuttles the driver will ask you to tap your Columbia University ID card/CUIMC ID card on the card reader.
- Seating is available on a first-come-first-served basis.
- Seats marked "Priority Seating" are intended for seniors, pregnant women, people with disabilities, or others with a physical need to sit down for the duration of the commute. Please relinquish these seats if someone is in need. Disabilities may not be visible. Do not ask riders to share personal medical information if they request a seat.
- Please do not save seats when seating availability is limited. In these instances, it is also not appropriate to take up two seats (with baggage or otherwise). Please respect the rights of others to the seat next to you.
- As a courtesy to the passengers boarding, please use the rear exit to debus.
- Drivers can only stop at designated stops, you can alert the driver that you are off-boarding on the next stop by ringing the bell (the yellow cord by the windows.)
- Loud conversations and phone calls can be distracting. The shuttle is a great time for interacting with colleagues and friends but please be mindful of the shuttle environment and the volume of your conversation. If you must use your cell phone, please make the call brief and use a quiet voice.
- Guests, including spouses, are not permitted to use the shuttles unless they are a University ID card holder. Children under 18 are welcome to ride, but must be accompanied by an adult - the University ID card holder. Children should be seated in bus seats with their seatbelt fastened throughout the commute. Strollers should be collapsed to allow safe passage through the aisles for other patrons. Parents are responsible for the well-being of their children while on a Columbia shuttle.
- Riders can track the shuttle's location in real-time on the [Passio GO app](#). Download the app to view all Columbia shuttle routes, including the Fort Lee, Lamont, Manhattanville Loop, and Intercampus Red, Blue, and Green routes, via smartphone.
- Real-time emergency communications, such as a missing or disabled bus, bad traffic, weather, or an impaired driver should be communicated to our service team by calling 212-854-3382.
- Any issues, complaints or recommendations that can be addressed on a non-emergency basis should be communicated by e-mail to our team at [transportation@columbia.edu](mailto:transportation@columbia.edu). Your message will be kept confidential.
- You can also use the Passio app to provide feedback to our team, make a suggestion and/or report a concern by clicking on upper left tab once you open the application, then selecting the suggestions tab.



### Accessibility

Columbia's shuttles are wheelchair accessible. [Evening shuttle service powered by Via](#) provides wheelchair accessible vehicles upon request. Make sure to mark your profile within the app accordingly if you require a wheelchair accessible vehicle.

### Contact Us

Have questions about our shuttles, schedules, car service, or other services? Email or call us and we'll be happy to help.

 [\(212\) 854-3382](tel:2128543382)

 [transportation@columbia.edu](mailto:transportation@columbia.edu)

# COMMUNITY SHUTTLE GUIDE

ACADEMIC YEAR SEPTEMBER TO MAY  
MONDAY-FRIDAY, 9 A.M. – 5 P.M., EXCLUDING UNIVERSITY HOLIDAYS



For people with disabilities,  
the elderly, and individuals  
with service animals

# What is the community shuttle?



Columbia University provides free bus shuttle service for the community, Monday-Friday, 9 a.m.–5 p.m. Shuttle service runs year-round, with a more limited schedule in the summer.

## Who can use the shuttle?



The shuttle is wheelchair accessible and free for people with disabilities, the elderly and their companions, as well as individuals with service animals.

# How do I identify the shuttle?



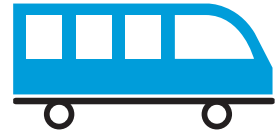
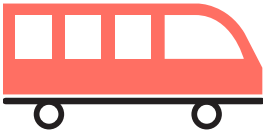
Shuttle service runs via the Columbia Intercampus Shuttle. Look for the **Columbia Community Shuttle** decal next to shuttle doors. This identifies the Intercampus Shuttle for your use.

## Where does the shuttle stop?

The shuttle connects 96th Street, the Morningside campus, the Medical Center, and Harlem Hospital with stops at the following locations near subway stations:

- **Columbia University Medical Center**
- **Harlem Hospital**
- **125th Street & Broadway**
- **116th Street & Broadway**
- **96th Street & Broadway**

# Red, Green, or Blue?



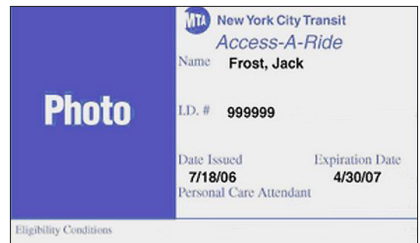
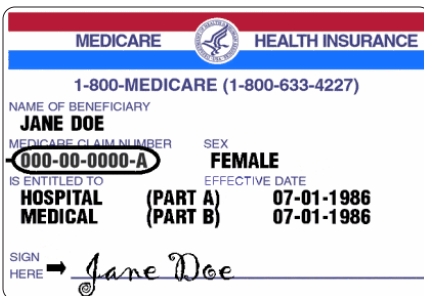
During the Academic year, the route is serviced by three shuttle buses designated as Red, Green, and Blue. You'll see these colors used on the shuttle map on page 6 and the shuttle timetables on pages 9-15.

You can tell which bus is at your stop from the display on the front of the bus. During the summer, the route is serviced by one bus without any color designation.

## Do I need an ID to ride the shuttle?

All riders must present a valid ID upon boarding the shuttle. Accepted IDs:

- **Medicare Health Insurance Card**
- **Access-A-Ride ID Card**
- **MetroCard for Senior Citizens or People with Disabilities**



# Acceptable ID's (cont.)



## How do I reach frequent destinations?

### *Columbia University Medical Center*

- From 96th, 116th, and 125th Streets, ride the **Red, Blue, or Green shuttles**.

### *Harlem Hospital*

- Service to Harlem Hospital is provided via the **Green shuttle** only.

### *125th Street*

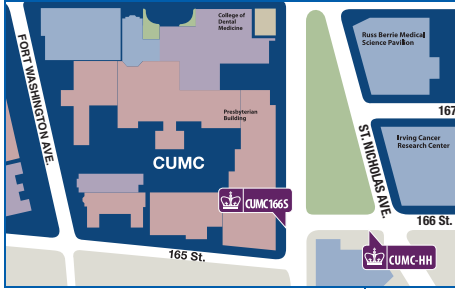
- The **Red, Blue, or Green shuttles** to 125th Street.

### *96th Street*

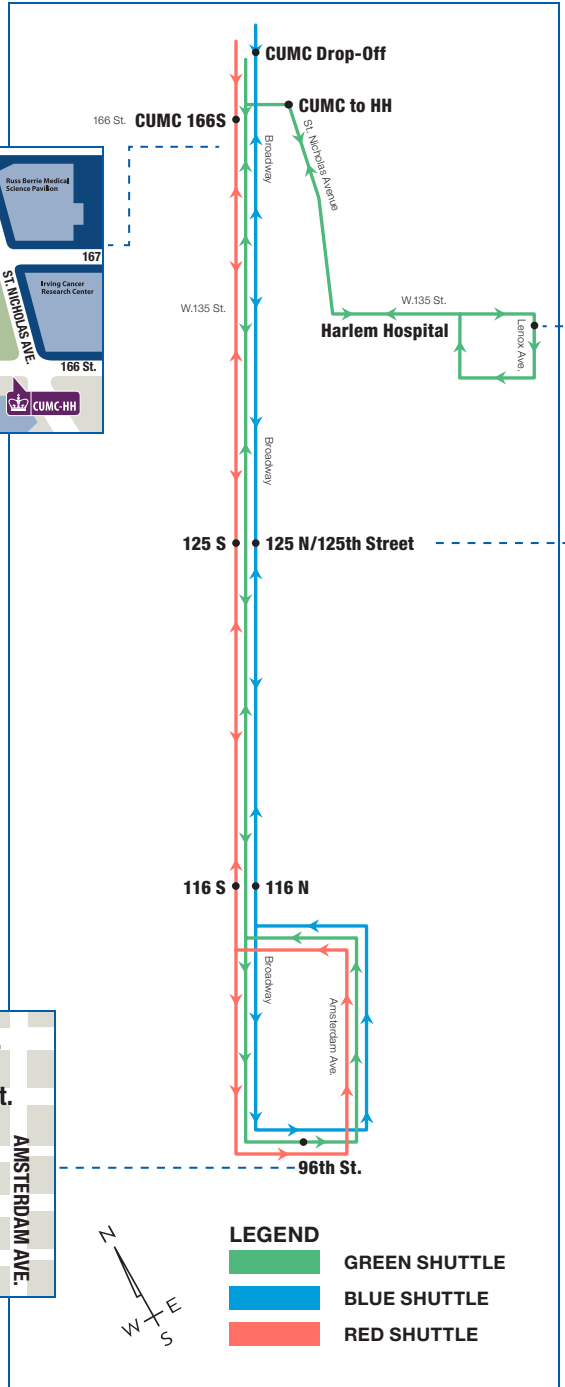
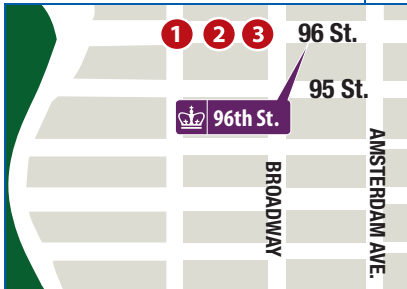
- From all southbound stops, ride the **Red, Blue, or Green shuttle** to reach 96th Street.

# Intercampus Shuttle Route

## CUMC Stops

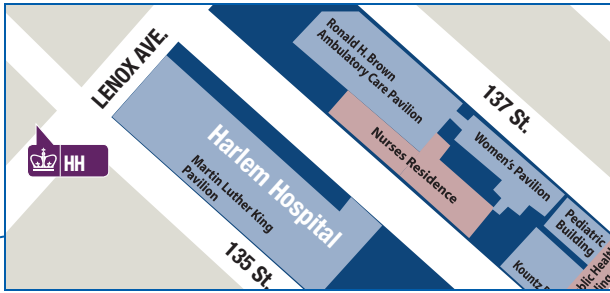


## 96th Street Stop

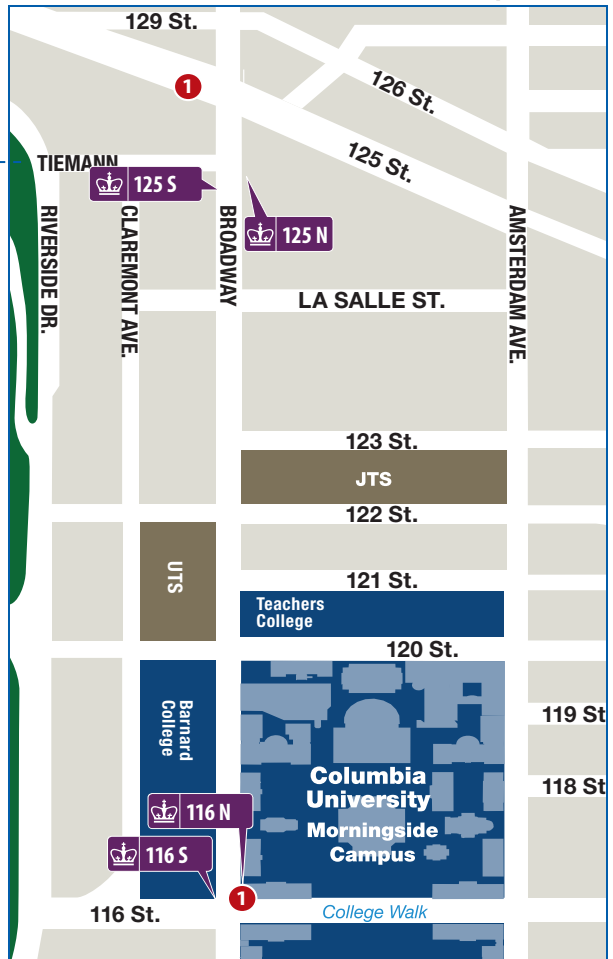




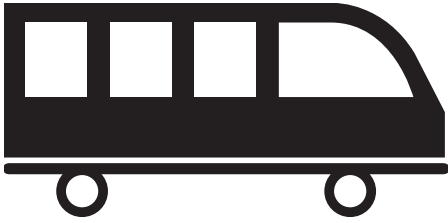
## Harlem Hospital Stop



## 125th Street and 116th Street Stops



## Where Do I Wait for the Shuttle?

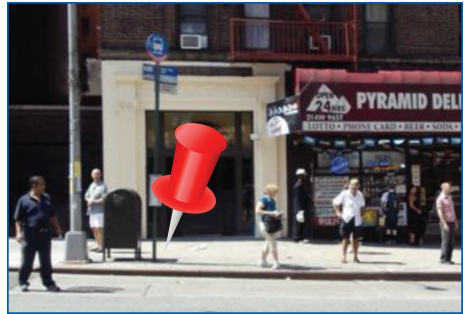
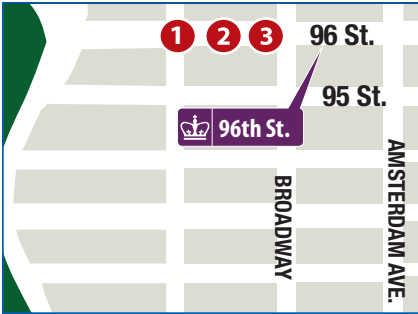


It's important to note that there are no official markers indicating shuttle stops, so the following pages feature magnified street maps with photographs to help you identify each stop. Look for the red push pin 📌 for the ideal waiting location. The timetable will help you estimate your trip.

Shuttles may not stop if passengers are not waiting. We suggest you arrive at the stop 5 minutes before scheduled time.

# 96th Street Stop

214 West 96th Street between Broadway and Amsterdam Avenue, facing east.



96	Arrive 116	Arrive 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:00	9:10	9:13			9:35
9:20	9:35	9:37			9:55
9:50	10:05	10:08			10:25
10:30	10:45	10:48			11:05
10:35	10:50	10:53	11:10	11:19	11:35
11:10	11:25	11:28			11:45
12:20	12:35	12:38			12:55
12:40	12:55	12:58			1:20
12:55	1:05	1:08	1:30	1:39	1:50
1:20	1:35	1:38			1:55
2:10	2:25	2:28			2:45
2:50	3:05	3:08			3:25
3:05	3:20	3:23			3:40
3:30	3:45	3:48			4:05
4:05	4:10	4:13			4:40

# 116th Street Northbound Stop

Northeast corner of 116th Street and Broadway



Depart 116	Arrive 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:10	9:13			9:35
9:35	9:37			9:55
10:05	10:08			10:25
10:45	10:48			11:05
10:50	10:53	11:10	11:19	11:35
11:25	11:28			11:45
12:35	12:38			12:55
12:55	12:58			1:20
1:05	1:08	1:30	1:39	1:50
1:35	1:38			1:55
2:25	2:28			2:45
3:05	3:08			3:25
3:20	3:23			3:40
3:45	3:48			4:05
4:10	4:13			4:40

# 116th Street Southbound Stop

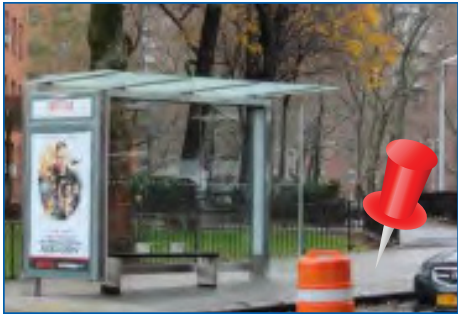
Northwest corner of 116th Street and Broadway



Depart 116	Arrive 96
9:36	9:50
10:16	10:30
10:26	10:35
10:56	11:10
11:56	12:20
12:26	12:40
12:46	12:55
1:16	1:20
1:56	2:10
2:36	2:50
2:56	3:05
3:16	3:30
3:46	4:05

# 125th Street Northbound Stop

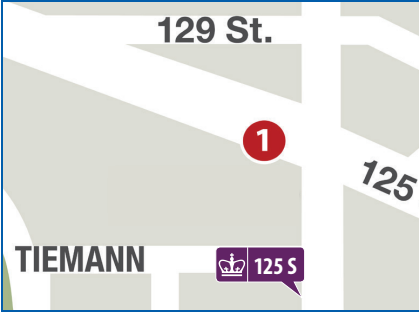
Near the Employment Center, Southeast corner of Tiemann Place and Broadway.



Depart 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:13			9:35
9:37			9:55
10:08			10:25
10:48			11:05
10:53	11:10	11:19	11:35
11:28			11:45
12:38			12:55
12:58			1:20
1:08	1:30	1:39	1:50
1:38			1:55
2:28			2:45
3:08			3:25
3:23			3:40
3:48			4:05
4:13			4:40

# 125th Street Southbound Stop

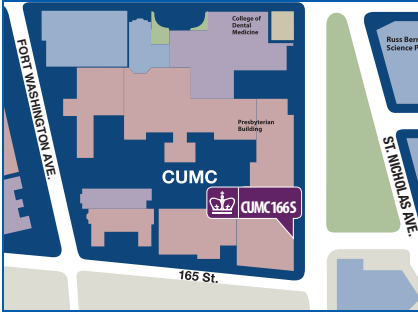
3165 Broadway, Southwest corner of Broadway and Tiemann Place.



Depart 125 (Starbucks)	Arrive 116	Arrive 96
9:34	9:36	9:50
10:14	10:16	10:30
10:24	10:26	10:35
10:54	10:56	11:10
11:54	11:56	12:20
12:24	12:26	12:40
12:44	12:46	12:55
1:14	1:16	1:20
1:54	1:56	2:10
2:34	2:36	2:50
2:54	2:56	3:05
3:14	3:16	3:30
3:44	3:46	4:05

# CUMC Southbound Stop

CUMC 166 S: Southwest corner of 166th Street and Broadway (by Children's ER entrance)

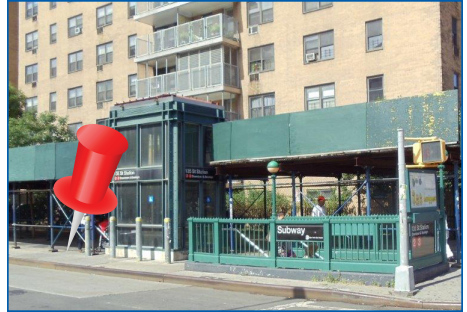
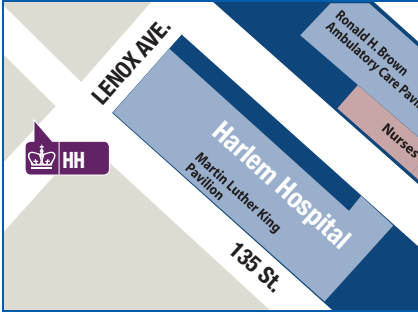


Depart CUIMC 166	Arrive 125 (Starbucks)	Arrive 116	Arrive 96
9:25	9:34	9:36	9:50
10:05	10:14	10:16	10:30
10:15	10:24	10:26	10:35
10:45	10:54	10:56	11:10
11:35	11:44	12:05	N/A
11:45	11:54	11:56	12:20
12:15	12:24	12:26	12:40
12:35	12:44	12:46	12:55
1:05	1:14	1:16	1:20
1:45	1:54	1:56	2:10
2:25	2:34	2:36	2:50
2:45	2:54	2:56	3:05
3:05	3:14	3:16	3:30
3:35	3:44	3:46	4:05



# Harlem Hospital Stop (Green shuttle only)

Southwest corner of Lenox Avenue and 135th Street.



Depart HH	Arrive CUIMC	Arrive 125	Arrive 116
11:19	11:35	11:44	12:05
1:39	1:50		



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