

**Manhattanville in West Harlem Implementation Plan Report
October 16, 2023 Submission**

Declaration Reference and Key Data

Obligation Section Number: **5.07(a)(ii)**

Obligation Title: **Shuttle Bus Service for the Elderly and Disabled**

Obligation Page Number: **51**

Obligation Trigger: **PACB Approval**

Obligation Start Date: **May 20, 2009 (PACB Approval date)**

Obligation End Date: **December 31, 2033***

Obligation Status: **In Compliance**

Obligation

Shuttle Bus Service for the Elderly and Disabled. Commencing on May 20, 2009, CU shall provide a shuttle bus service complying with ADA specifications to connect the Project Site to subway stations at 116th Street and Broadway, 125th Street and Broadway, 168th Street and Broadway and Harlem Hospital Center. The shuttle bus service shall be provided free of charge to members of the public who are disabled or who are senior citizens, including their attendants. The shuttle bus service shall run on a regular schedule throughout the day every weekday except State and Federal public holidays. If during this period the IRT subway station located at 96th Street and Broadway is made ADA accessible, CU shall provide shuttle bus service to connect this station to the locations above. The shuttle bus service shall be provided through 2033, but may be discontinued if and when the 125th Street IRT station becomes ADA accessible.

*The Obligation End Date is December 31, 2033, unless the shuttle bus service for the elderly and disabled is discontinued if and when the 125th Street IRT station becomes ADA accessible, per the obligation language above.

Evidence of Compliance

1. Copy of vendor certification of services provided
2. Link to CU Transportation Services Shuttles website (bus schedules and route maps available)
3. Annual ridership report

Columbia University's Implementation Plan and all supporting documentation are made available on the Columbia Neighbors Webpage at <https://neighbors.columbia.edu/content/community-commitments>.

**EIGHTH AMENDMENT TO AGREEMENT
BETWEEN THE TRUSTEES OF COLUMBIA UNIVERSITY
IN THE CITY OF NEW YORK AND ACADEMY EXPRESS, LLC**

EIGHTH AMENDMENT dated as of April 24, 2023 to the Agreement dated as of July 18, 2011 between THE TRUSTEES OF COLUMBIA UNIVERSITY IN THE CITY OF NEW YORK ("Columbia"), a New York non-profit corporation, having an office at 411 West 116th Street, New York, New York, 10027, and Academy Express, LLC, having a principal place of business at 111 Paterson Avenue, Hoboken, NJ 07030 (herein referred to as ("Academy or Service Provider").

WITNESSETH:

WHEREAS, Columbia and Academy have entered into an Agreement, dated July 18, 2011 (the "Original Agreement"), and a First Amendment dated July 1, 2014 (the "First Amendment"), a Second Amendment dated July 1, 2017 (the "Second Amendment"), a Third Amendment dated July 1, 2019 (the "Third Amendment"), a Fourth Amendment dated September 4, 2020 (the "Fourth Amendment"), a Fifth Amendment dated February 10, 2021 (the "Fifth Amendment"), a Sixth Amendment dated August 25, 2021 (the "Sixth Amendment"), and a Seventh Amendment dated August 26, 2022 (the "Seventh Amendment") (collectively the "Agreement"); and

WHEREAS, the Agreement grants to Academy the right to provide non-exclusive shuttle services to the Columbia community;

NOW THEREFORE, the parties hereto agree to amend the Agreement as follows:

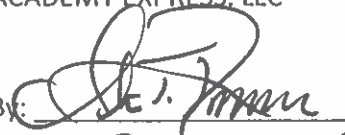
1. Pursuant to Paragraph 10 of the Original Agreement and Paragraph 1 of the Second Amendment, Columbia hereby elects to renew this Agreement for an additional four (4) year term, through June 30, 2027.
2. To the extent that the terms and conditions of this Eighth Amendment revise, modify, supersede, conflict and/or revoke the terms and conditions of the Agreement, the terms and conditions of this Eighth Amendment shall control. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, this Eighth Amendment has been duly executed and delivered by the parties hereto as of the day and year first above written.

THE TRUSTEES OF COLUMBIA UNIVERSITY
IN THE CITY OF NEW YORK

By: _____ Digitally signed by
Hugh A. Horowitz
Name: Hugh A. Horowitz Location: AVP,
Procurement
Title: _____ Services
Date: 2023.06.27
09:55:02 -04'00'
Date: _____

ACADEMY EXPRESS, LLC

By:  _____
Name: Roberto L. Ramos
Title: Vice President, Sales
Date: 4/25/23

Shuttle Bus Service for the Elderly and Disabled

**Link to CU Transportation Services Shuttles website
(bus schedules and route maps available):**

<https://transportation.columbia.edu/content/community-shuttle>



Community Shuttle

Columbia University provides free shuttle bus service for qualifying individuals via the ADA-accessible [Intercampus Shuttle](#). The shuttle connects 96th Street, the Morningside campus, the Medical Center (CUMC), and Harlem Hospital (HH) with stops at nearby subway and transit stops.

Hours of Operation

The service runs Monday through Friday, 9:00am to 5:00pm, excluding state and federal holidays. Please review our [rider etiquette guidelines](#).

Service Announcements

In cases of interruptions or changes in shuttle service, alerts will be displayed here on the Transportation site to keep you informed.

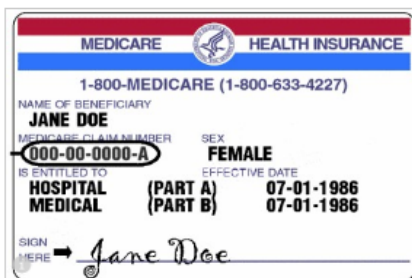
View and download the map and schedule

Both are available in our [Community Shuttle Guide](#). Please note: all times are approximate.

Acceptable forms of ID

All riders must present a valid ID upon boarding the shuttle.

Medicare Health Insurance Card



Contact Us

Have questions about our shuttles, schedules, car service, or other services? Email or call us and we'll be happy to help.

📞 (212) 854-3382

✉ transportation@columbia.edu



Who's Getting You There

Columbia Transportation

How You're Getting There

By Columbia Shuttle

Annual Report: Shuttle Bus Service for the Elderly and Disabled

State Submission Reporting Period: **October 2022 - September 2023**

Number of Local Elderly and Disabled Riders: **168**

Number of Elderly and Disabled Riders who Utilized the CU Intercampus Shuttle Provided Below:

	Passenger Type		TOTALS
	Elderly	Disabled	
October 2022	6	6	12
November 2022	7	4	11
December 2022	15	0	15
January 2023	3	3	6
February 2023	12	7	19
March 2023	8	9	17
April 2023	7	9	16
May 2023	14	12	26
June 2023	7	13	20
July 2023	1	7	8
August 2023	1	1	2
September 2023	13	3	16
TOTALS	94	74	168

Additional Supporting Documentation

- Shuttle Bus Service - Columbia Community Shuttle Flyer - Community Shuttle Rider Guidelines
- Shuttle Bus Service - Columbia Community Shuttle Flyer - Community Shuttle Guide

Columbia Transportation

[Home](#) » [Columbia Shuttles](#) » [Columbia University Shuttle Rider Guidelines](#)

Columbia University Shuttle Rider Guidelines



Columbia University's Shuttle system exists to serve the faculty, staff and students of Columbia University and Columbia Irving Medical Center. This is not a public transportation service, it has been [designed to serve the needs of our Columbia community](#).

Guidelines for Riding the Shuttle

- Upon boarding one of our shuttles the driver will ask you to tap your Columbia University ID card/CUIMC ID card on the card reader.
- Seating is available on a first-come-first-served basis.
- Seats marked "Priority Seating" are intended for seniors, pregnant women, people with disabilities, or others with a physical need to sit down for the duration of the commute. Please relinquish these seats if someone is in need. Disabilities may not be visible. Do not ask riders to share personal medical information if they request a seat.

- Please do not save seats when seating availability is limited. In these instances, it is also not appropriate to take up two seats (with baggage or otherwise). Please respect the rights of others to the seat next to you.
- As a courtesy to the passengers boarding, please use the rear exit to debus.
- Drivers can only stop at designated stops, you can alert the driver that you are off-boarding on the next stop by ringing the bell (the yellow cord by the windows.)
- Loud conversations and phone calls can be distracting. The shuttle is a great time for interacting with colleagues and friends but please be mindful of the shuttle environment and the volume of your conversation. If you must use your cell phone, please make the call brief and use a quiet voice.
- Children are welcome to ride, but must be accompanied by an adult - the University ID card holder. Children should be seated in bus seats with their seatbelt fastened throughout the commute. Strollers should be collapsed to allow safe passage through the aisles for other patrons. Parents are responsible for the well-being of their children while on a Columbia shuttle.
- Riders can track the shuttle's location in real-time on the [Passio GO app](#). Download the app to view all Columbia shuttle routes, including the Fort Lee, Lamont, Manhattanville Loop, and Intercampus Red, Blue, and Green routes, via smartphone.
- Real-time emergency communications, such as a missing or disabled bus, bad traffic, weather, or an impaired driver should be communicated to our service team:
 - Dave Ramos, Asst. Manager, 854-9686 or dnr2104@columbia.edu
- Any issues, complaints or recommendations that can be addressed on a non-emergency basis should be communicated by e-mail to our team at transportation@columbia.edu. Your message will be kept confidential.
- You can also use the Passio app to provide feedback to our team, make a suggestion and/or report a concern by clicking on upper left tab once you open the application, then selecting the suggestions tab.

Accessibility

Columbia's shuttles are wheelchair accessible. [Evening shuttle service powered by Via](#) provides wheelchair accessible vehicles upon request. Make sure to mark your profile within the app accordingly if you require a wheelchair accessible vehicle.

Contact Us

Have questions about our shuttles, schedules, car service, or other services? Email or call us and we'll be happy to help.

Neighbors Bulletin



Pictured: Seniors AIM High

Community Updates

UPTOWN COMMUNITY GROUPS FOR ELDERS

Uptown is home to a collective of neighborhood groups that are uplifting and spreading joy among our elders. Whether you're looking to connect with your neighbors or you're in search of fun-filled activities for your loved one, there are many offerings for senior citizens in Harlem and Washington Heights.

The **'Seniors AIM High'** program fosters community through fitness. The initiative—led by The Armory Foundation and Columbia University Irving Medical Center's Office of Community Service Programs—offers free weekly exercise sessions for 60+ adults in Washington Heights-Inwood, Harlem, and the South Bronx.

The nonprofit **Dances for a Variable Population** cultivates community through movement. The organization—a Columbia Community Service grantee—provides free, low-cost dance programming and theatrical performances throughout the city for all ages and abilities, with a focus on seniors.

The **ARC Senior Centers** provide safe spaces for elders to commune and connect. The centers—located in Central Harlem, West Harlem, and Washington Heights—are hubs for elder community activists, artists, community leaders, and veterans to participate in recreational activities.

SHUTTLE BUS SERVICE FOR ELDERLY & DISABLED



Columbia University provides a shuttle bus service free of charge to members of the local community who are disabled or who are senior citizens (including their attendants) via the ADA-accessible Intercampus Shuttle.

The shuttle bus connects the new Manhattanville campus with the Morningside campus (116th Street and Broadway) and the Columbia University Irving Medical Center (168th Street and Broadway), as well as the subway station at 96th Street and Broadway and Harlem Hospital (135th Street and Lenox Avenue). The shuttle bus service runs on a regular schedule on every weekday, except on state and federal public holidays.

Community Events

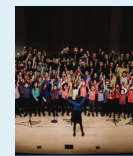
Check with event organizers for the latest updates, find more events at neighbors.columbia.edu/events



Apollo Theater: MLK-Blueprint

Jan 15 3PM

The 17th annual Apollo Martin Luther King Jr. event will celebrate youth impacting society through activism, engagement, and justice. neighbors.columbia.edu/mlk-apollo



Every Voice Choirs MLK Jr. Day Concert

Jan 16 1:30PM

Every Voice Choirs will perform for a community concert to celebrate the life and legacy of Martin Luther King Jr. neighbors.columbia.edu/mlk-etc



MLK Day of Service: Harlem Tree Care

Jan 16 10AM

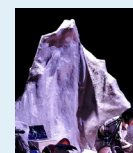
NYC Parks Stewardship is hosting an MLK Day of Service to teach volunteers how to care for local street trees in Harlem. neighbors.columbia.edu/mlk-trees



Rat Academy Training

Jan 31 5PM

This training will focus on rat prevention methods for building superintendents and staff, homeowners and tenants, and managing companies. neighbors.columbia.edu/rat-academy



Something About the Weather

Jan 31 7PM

See a new and original work by New York-based composer, producer, and performer, Hahn Rowe at Lenfest Center of the Arts. neighbors.columbia.edu/hahn-lenfest



Vijay Iyer Trio

Feb 4 8PM

Composer and pianist Vijay Iyer and his spellbinding trio ensemble will perform at Miller Theatre at Columbia University. neighbors.columbia.edu/vijay-miller

COMMUNITY SHUTTLE GUIDE

ACADEMIC YEAR SEPTEMBER TO MAY
MONDAY-FRIDAY, 9 A.M. – 5 P.M., EXCLUDING UNIVERSITY HOLIDAYS



For people with disabilities,
the elderly, and individuals
with service animals

What is the community shuttle?



Columbia University provides free bus shuttle service for the community, Monday-Friday, 9 a.m.–5 p.m. Shuttle service runs year-round, with a more limited schedule in the summer.

Who can use the shuttle?



The shuttle is wheelchair accessible and free for people with disabilities, the elderly and their companions, as well as individuals with service animals.

How do I identify the shuttle?



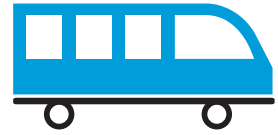
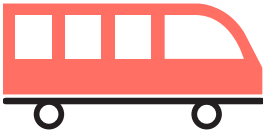
Shuttle service runs via the Columbia Intercampus Shuttle. Look for the **Columbia Community Shuttle** decal next to shuttle doors. This identifies the Intercampus Shuttle for your use.

Where does the shuttle stop?

The shuttle connects 96th Street, the Morningside campus, the Medical Center, and Harlem Hospital with stops at the following locations near subway stations:

- **Columbia University Medical Center**
- **Harlem Hospital**
- **125th Street & Broadway**
- **116th Street & Broadway**
- **96th Street & Broadway**

Red, Green, or Blue?



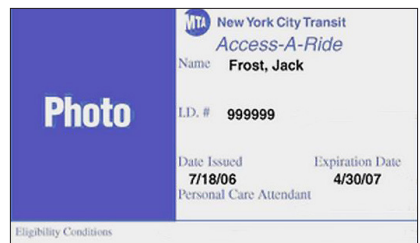
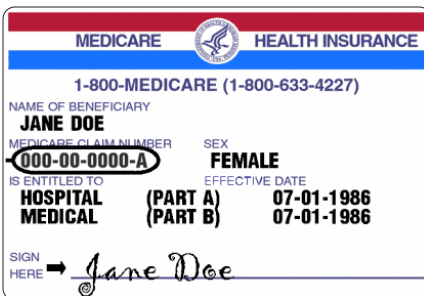
During the Academic year, the route is serviced by three shuttle buses designated as Red, Green, and Blue. You'll see these colors used on the shuttle map on page 6 and the shuttle timetables on pages 9-15.

You can tell which bus is at your stop from the display on the front of the bus. During the summer, the route is serviced by one bus without any color designation.

Do I need an ID to ride the shuttle?

All riders must present a valid ID upon boarding the shuttle. Accepted IDs:

- **Medicare Health Insurance Card**
- **Access-A-Ride ID Card**
- **MetroCard for Senior Citizens or People with Disabilities**



Acceptable ID's (cont.)



How do I reach frequent destinations?

Columbia University Medical Center

- From 96th, 116th, and 125th Streets, ride the **Red, Blue, or Green shuttles**.

Harlem Hospital

- Service to Harlem Hospital is provided via the **Green shuttle** only.

125th Street

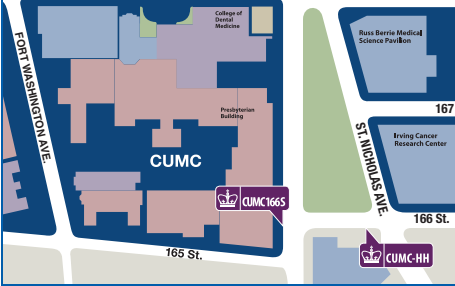
- The **Red, Blue, or Green shuttles** to 125th Street.

96th Street

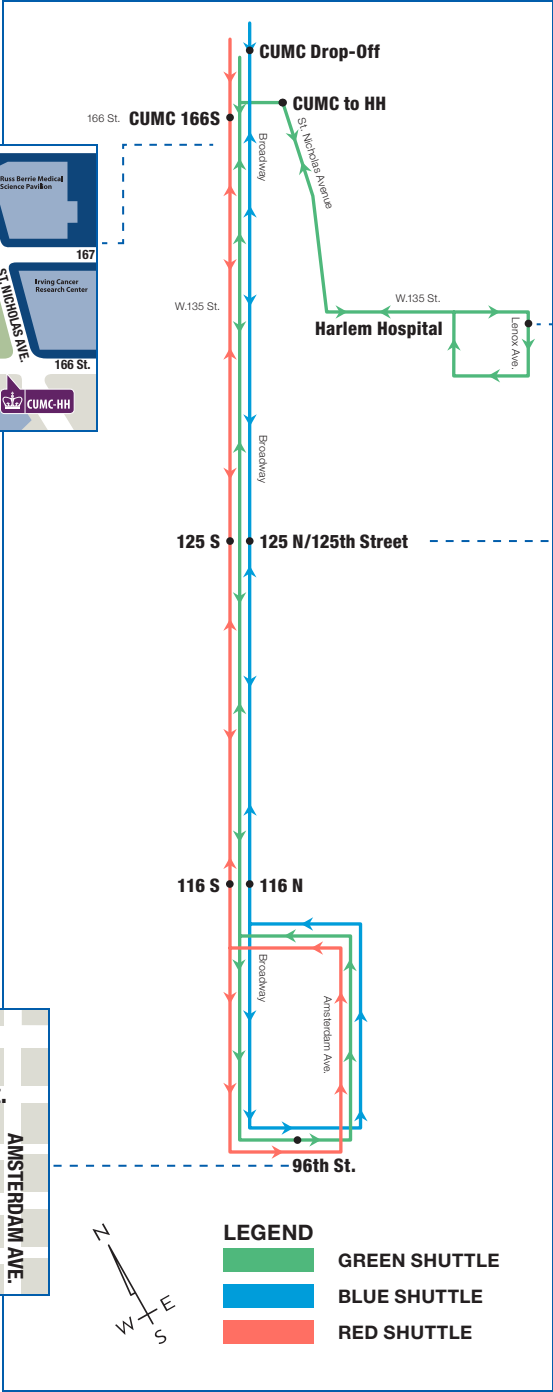
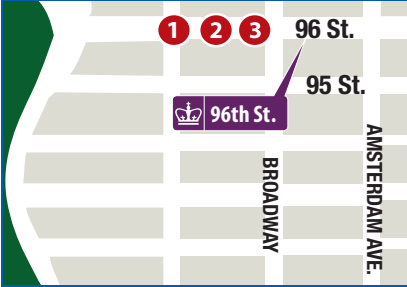
- From all southbound stops, ride the **Red, Blue, or Green shuttle** to reach 96th Street.

Intercampus Shuttle Route

CUMC Stops

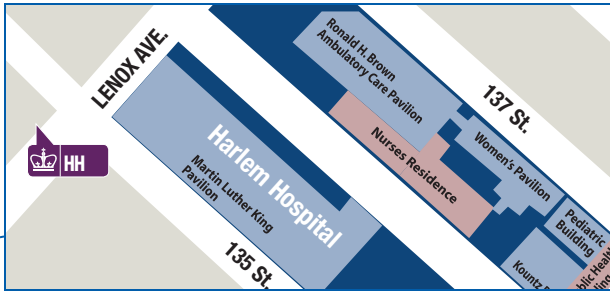


96th Street Stop

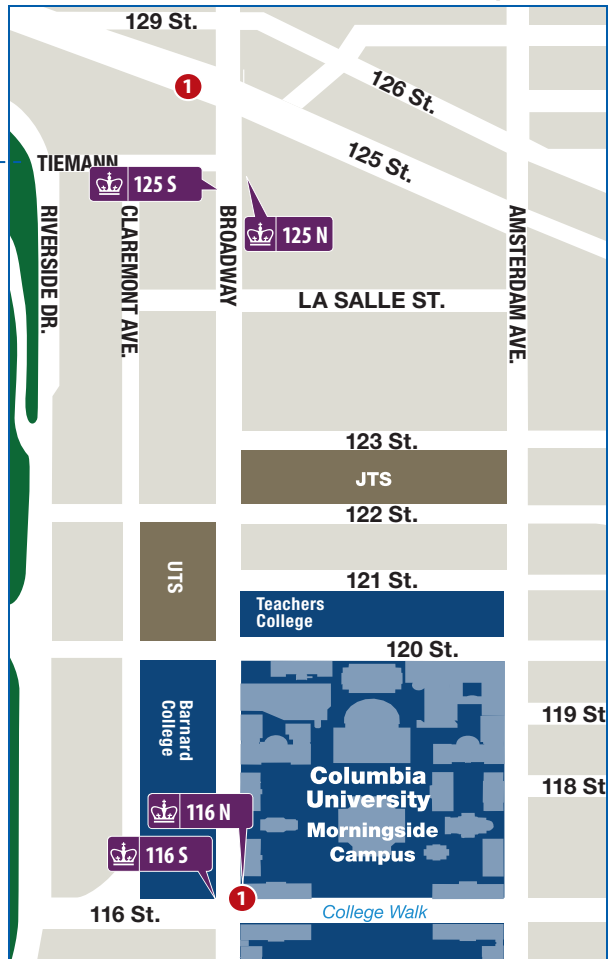


LEGEND	
	GREEN SHUTTLE
	BLUE SHUTTLE
	RED SHUTTLE

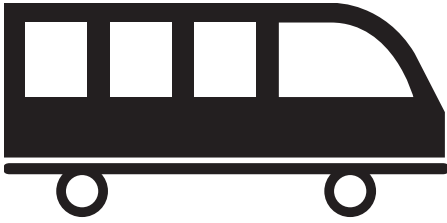
Harlem Hospital Stop



125th Street and 116th Street Stops



Where Do I Wait for the Shuttle?

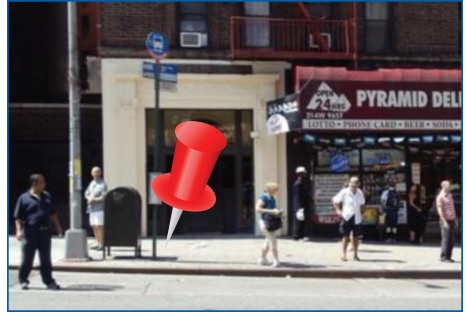
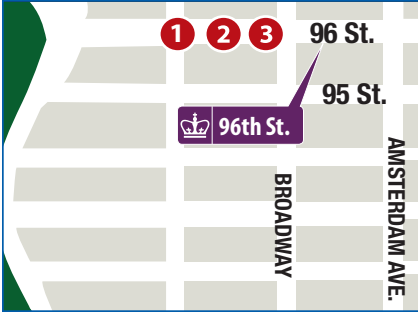


It's important to note that there are no official markers indicating shuttle stops, so the following pages feature magnified street maps with photographs to help you identify each stop. Look for the red push pin 📌 for the ideal waiting location. The timetable will help you estimate your trip.

Shuttles may not stop if passengers are not waiting. We suggest you arrive at the stop 5 minutes before scheduled time.

96th Street Stop

214 West 96th Street between Broadway and Amsterdam Avenue, facing east.



96	Arrive 116	Arrive 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:00	9:10	9:13			9:35
9:20	9:35	9:37			9:55
9:50	10:05	10:08			10:25
10:30	10:45	10:48			11:05
10:35	10:50	10:53	11:10	11:19	11:35
11:10	11:25	11:28			11:45
12:20	12:35	12:38			12:55
12:40	12:55	12:58			1:20
12:55	1:05	1:08	1:30	1:39	1:50
1:20	1:35	1:38			1:55
2:10	2:25	2:28			2:45
2:50	3:05	3:08			3:25
3:05	3:20	3:23			3:40
3:30	3:45	3:48			4:05
4:05	4:10	4:13			4:40

116th Street Northbound Stop

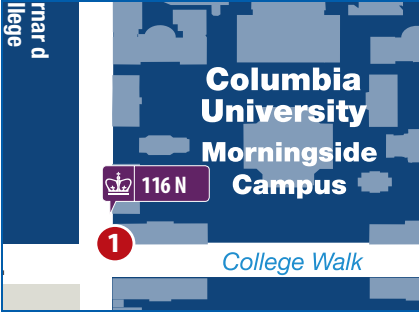
Northeast corner of 116th Street and Broadway



Depart 116	Arrive 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:10	9:13			9:35
9:35	9:37			9:55
10:05	10:08			10:25
10:45	10:48			11:05
10:50	10:53	11:10	11:19	11:35
11:25	11:28			11:45
12:35	12:38			12:55
12:55	12:58			1:20
1:05	1:08	1:30	1:39	1:50
1:35	1:38			1:55
2:25	2:28			2:45
3:05	3:08			3:25
3:20	3:23			3:40
3:45	3:48			4:05
4:10	4:13			4:40

116th Street Southbound Stop

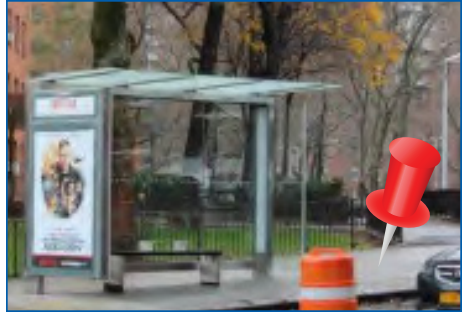
Northwest corner of 116th Street and Broadway



Depart 116	Arrive 96
9:36	9:50
10:16	10:30
10:26	10:35
10:56	11:10
11:56	12:20
12:26	12:40
12:46	12:55
1:16	1:20
1:56	2:10
2:36	2:50
2:56	3:05
3:16	3:30
3:46	4:05

125th Street Northbound Stop

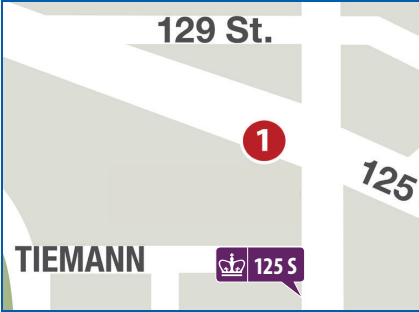
Near the Employment Center, Southeast corner of Tiemann Place and Broadway.



Depart 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:13			9:35
9:37			9:55
10:08			10:25
10:48			11:05
10:53	11:10	11:19	11:35
11:28			11:45
12:38			12:55
12:58			1:20
1:08	1:30	1:39	1:50
1:38			1:55
2:28			2:45
3:08			3:25
3:23			3:40
3:48			4:05
4:13			4:40

125th Street Southbound Stop

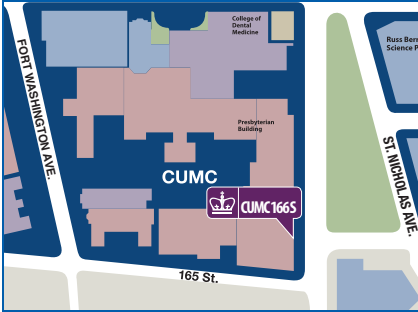
3165 Broadway, Southwest corner of Broadway and Tiemann Place.



Depart 125 (Starbucks)	Arrive 116	Arrive 96
9:34	9:36	9:50
10:14	10:16	10:30
10:24	10:26	10:35
10:54	10:56	11:10
11:54	11:56	12:20
12:24	12:26	12:40
12:44	12:46	12:55
1:14	1:16	1:20
1:54	1:56	2:10
2:34	2:36	2:50
2:54	2:56	3:05
3:14	3:16	3:30
3:44	3:46	4:05

CUMC Southbound Stop

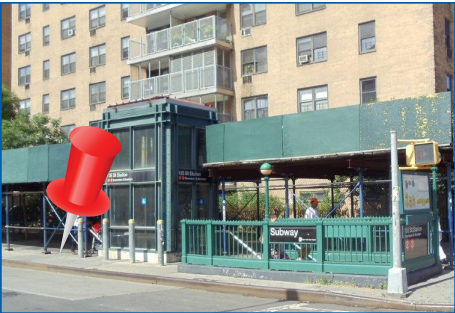
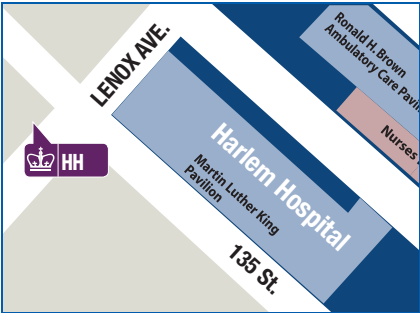
CUMC 166 S: Southwest corner of 166th Street and Broadway (by Children's ER entrance)



Depart CUIMC 166	Arrive 125 (Starbucks)	Arrive 116	Arrive 96
9:25	9:34	9:36	9:50
10:05	10:14	10:16	10:30
10:15	10:24	10:26	10:35
10:45	10:54	10:56	11:10
11:35	11:44	12:05	N/A
11:45	11:54	11:56	12:20
12:15	12:24	12:26	12:40
12:35	12:44	12:46	12:55
1:05	1:14	1:16	1:20
1:45	1:54	1:56	2:10
2:25	2:34	2:36	2:50
2:45	2:54	2:56	3:05
3:05	3:14	3:16	3:30
3:35	3:44	3:46	4:05

Harlem Hospital Stop (Green shuttle only)

Southwest corner of Lenox Avenue and 135th Street.



Depart HH	Arrive CUIMC	Arrive 125	Arrive 116
11:19	11:35	11:44	12:05
1:39	1:50		



For more information, visit
transportation.columbia.edu
or call **212-854-3382**