

**Manhattanville in West Harlem Implementation Plan Report  
October 14, 2022 Submission**

**Declaration Reference and Key Data**

Obligation Section Number: **5.07(a)(ii)**

Obligation Title: **Shuttle Bus Service for the Elderly and Disabled**

Obligation Page Number: **51**

Obligation Trigger: **PACB Approval**

Obligation Start Date: **May 20, 2009 (PACB Approval date)**

Obligation End Date: **December 31, 2033\***

Obligation Status: **In Compliance**

**Obligation**

*Shuttle Bus Service for the Elderly and Disabled.* Commencing on May 20, 2009, CU shall provide a shuttle bus service complying with ADA specifications to connect the Project Site to subway stations at 116th Street and Broadway, 125th Street and Broadway, 168th Street and Broadway and Harlem Hospital Center. The shuttle bus service shall be provided free of charge to members of the public who are disabled or who are senior citizens, including their attendants. The shuttle bus service shall run on a regular schedule throughout the day every weekday except State and Federal public holidays. If during this period the IRT subway station located at 96th Street and Broadway is made ADA accessible, CU shall provide shuttle bus service to connect this station to the locations above. The shuttle bus service shall be provided through 2033, but may be discontinued if and when the 125th Street IRT station becomes ADA accessible.

\*The Obligation End Date is December 31, 2033, unless the shuttle bus service for the elderly and disabled is discontinued if and when the 125<sup>th</sup> Street IRT station becomes ADA accessible, per the obligation language above.

**Evidence of Compliance**

1. Copy of vendor certification of services provided
2. Link to CU Transportation Services Shuttles website (bus schedules and route maps available)
3. Annual ridership report

Columbia University's Implementation Plan and all supporting documentation are made available on the Columbia Neighbors Webpage at <https://neighbors.columbia.edu/content/community-commitments>.

**Manhattanville in West Harlem Implementation Plan Report**  
**October 14, 2022 Submission**

**EOC Checklist for Obligation 5.07(a)(ii):**

Please check to verify EOC items submitted for review.

- ☐ 1. Copy of vendor certification of services provided
- ☐ 2. Link to CU Transportation Services Shuttles website (bus schedules and route maps available)
- ☐ 3. Annual ridership report

**Monitor's Notes / Comments:**

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**Status:**

Please check to indicate the status of Obligation 5.07(a)(ii):

- ☐ In Compliance
- ☐ In Progress
- ☐ Not In Compliance
- ☐ Not Triggered

November 8, 2017

Antonio T. Ramos  
Vice President  
Academy Express, LLC  
111 Paterson Avenue  
Hoboken, NJ 07030

Dear Tony:

SECOND AMENDMENT dated as of July 1, 2017 to the FIRST AMENDMENT DATED AS OF July 1, 2014 to Agreement dated as of July 18, 2011 between THE TRUSTEES OF COLUMBIA UNIVERSITY IN THE CITY OF NEW YORK ("Licensor"), a New York non-profit corporation, having an office at 411 West 116<sup>th</sup> Street, New York, New York, 10027, and Academy Express, LLC, having a principal place of business at 111 Paterson Avenue, Hoboken, NJ 07030 (herein referred to as "Academy or Service Provider").

WITNESSETH:

WHEREAS, Licensor and Academy have entered into an Agreement, dated as of July 18, 2011 and an Amendment, dated as of July 1, 2014 (collectively the "Agreement");

WHEREAS, the Agreement grants to Academy the right to provide non-exclusive shuttle services to the Columbia community;

WHEREAS, Licensor and Academy desire to amend the Agreement as hereinafter set forth,

NOW THEREFORE, the parties hereto agree to amend the Agreement as follows:

1. Pursuant to Paragraph 10 of our Agreement dated July 18, 2011 between the Trustees of Columbia University in the City of New York and Academy Express, LLC (hereinafter the "Agreement"), Columbia hereby elects to renew this Agreement for an additional six (6) year term, with an option to renew for an additional four (4) years. The Term shall be effective from July 1, 2017 through June 30, 2023.

[REDACTED]

[REDACTED]

[REDACTED]

*[Handwritten signature]*


[REDACTED]

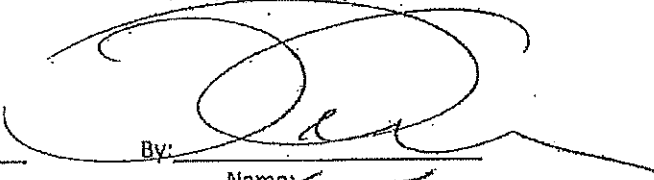
5. To the extent that the terms, covenants and conditions of this Second Addendum revise, modify supersede, conflict with and/or revoke the terms, covenants and conditions of the Agreement, the terms covenants and conditions of this Second Addendum shall control. In all other respects the terms, covenants and conditions of the Agreement shall remain in full force and effect. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, this Amendment has been duly executed and delivered by the parties hereto as of the day and year first above written.

THE TRUSTEES OF COLUMBIA  
UNIVERSITY IN THE CITY OF  
NEW YORK

ACADEMY EXPRESS, LLC.

By:   
Name: \_\_\_\_\_

By:   
Name: Travers Tedesco

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Hugh Horowitz  
Executive Director, Purchasing Operations

Title: President

## Shuttle Bus Service for the Elderly and Disabled

Link to CU Transportation Services Shuttles website  
(bus schedules and route maps available):

<https://transportation.columbia.edu/content/community-shuttle>

COLUMBIA UNIVERSITY IN THE CITY OF NEW YORK

COLUMBIA TRANSPORTATION

Get Shuttle App · Contact Us · Facilities and Operations

Columbia Shuttles ▾ Commute & Travel Options ▾ Parking ▾ Charter & Car Services ▾ Incentives ▾ About Us ▾

Home ▸ All Services ▸ Community Shuttle

### Community Shuttle

Columbia University provides free shuttle bus service for qualifying individuals via the ADA-accessible [Inter-campus Shuttle](#). The shuttle connects 96th Street, the Morningside campus, the Medical Center (CUMC), and Harlem Hospital (HH) with stops at nearby subway and transit stops.

#### Hours of Operation

The service runs Monday through Friday, 9:00am to 5:00pm, excluding state and federal holidays. Please review our [rider etiquette guidelines](#).

#### Service Announcements

In cases of interruptions or changes in shuttle service, alerts will be displayed here on the Transportation site to keep you informed.

#### View and download the map and schedule

Both are available in our [Community Shuttle Guide](#). Please note: all times are approximate.

#### Acceptable forms of ID

All riders must present a valid ID upon boarding the shuttle.

Medicare Health Insurance Card

Contact Us

Have questions about our shuttles, schedules, car service, or other services? Email or call us and we'll be happy to help.

(212) 854-3382  
[transportation@columbia.edu](mailto:transportation@columbia.edu)

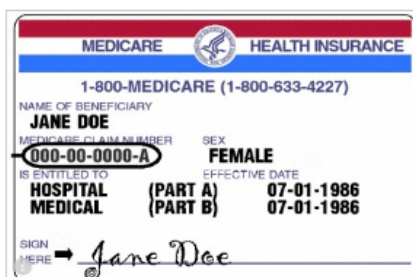
Who's Getting You There

Columbia Transportation

How You're Getting There

By Columbia Shuttle

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## Annual Report: Shuttle Bus Service for the Elderly and Disabled

State Submission Reporting Period: **October 2021 - September 2022**

Number of Local Elderly and Disabled Riders: **86**

Number of Elderly and Disabled Riders who Utilized the CU Intercampus Shuttle Provided Below:

	Passenger Type		TOTALS
	Elderly	Disabled	
October 2021	8	2	10
November 2021	1	0	1
December 2021	0	0	0
January 2022	3	4	7
February 2022	3	6	9
March 2022	10	1	11
April 2022	9	3	12
May 2022	2	3	5
June 2022	4	11	15
July 2022	0	5	5
August 2022	0	6	6
September 2022	3	2	5
<b>TOTALS</b>	<b>43</b>	<b>43</b>	<b>86</b>

### Additional Supporting Documentation

- Shuttle Bus Service - Columbia Community Shuttle Flyer - Community Shuttle Rider Guidelines
- Shuttle Bus Service - Columbia Community Shuttle Flyer - Community Shuttle Guide

# Columbia Transportation

[Home](#) » [Columbia Shuttles](#) » [Columbia University Shuttle Rider Guidelines](#)

## Columbia University Shuttle Rider Guidelines



Columbia University's Shuttle system exists to serve the faculty, staff and students of Columbia University and Columbia Irving Medical Center. This is not a public transportation service, it has been [designed to serve the needs of our Columbia community](#).

### Guidelines for Riding the Shuttle

- Upon boarding one of our shuttles the driver will ask you to tap your Columbia University ID card/CUIMC ID card on the card reader.
- Seating is available on a first-come-first-served basis.
- Seats marked "Priority Seating" are intended for seniors, pregnant women, people with disabilities, or others with a physical need to sit down for the duration of the commute. Please relinquish these seats if someone is in need. Disabilities may not be visible. Do not ask riders to share personal medical information if they request a seat.

- Please do not save seats when seating availability is limited. In these instances, it is also not appropriate to take up two seats (with baggage or otherwise). Please respect the rights of others to the seat next to you.
- As a courtesy to the passengers boarding, please use the rear exit to debus.
- Drivers can only stop at designated stops, you can alert the driver that you are off-boarding on the next stop by ringing the bell (the yellow cord by the windows.)
- Loud conversations and phone calls can be distracting. The shuttle is a great time for interacting with colleagues and friends but please be mindful of the shuttle environment and the volume of your conversation. If you must use your cell phone, please make the call brief and use a quiet voice.
- Children are welcome to ride, but must be accompanied by an adult - the University ID card holder. Children should be seated in bus seats with their seatbelt fastened throughout the commute. Strollers should be collapsed to allow safe passage through the aisles for other patrons. Parents are responsible for the well-being of their children while on a Columbia shuttle.
- Riders can track the shuttle's location in real-time on the [Passio GO app](#). Download the app to view all Columbia shuttle routes, including the Fort Lee, Lamont, Manhattanville Loop, and Intercampus Red, Blue, and Green routes, via smartphone.
- Real-time emergency communications, such as a missing or disabled bus, bad traffic, weather, or an impaired driver should be communicated to our service team:
  - Dave Ramos, Asst. Manager, 854-9686 or [dnr2104@columbia.edu](mailto:dnr2104@columbia.edu)
- Any issues, complaints or recommendations that can be addressed on a non-emergency basis should be communicated by e-mail to our team at [transportation@columbia.edu](mailto:transportation@columbia.edu). Your message will be kept confidential.
- You can also use the Passio app to provide feedback to our team, make a suggestion and/or report a concern by clicking on upper left tab once you open the application, then selecting the suggestions tab.

## Accessibility

Columbia's shuttles are wheelchair accessible. [Evening shuttle service powered by Via](#) provides wheelchair accessible vehicles upon request. Make sure to mark your profile within the app accordingly if you require a wheelchair accessible vehicle.

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## Contact Us

Have questions about our shuttles, schedules, car service, or other services? Email or call us and we'll be happy to help.



# STAY HEALTHY

## FACE COVERINGS ARE REQUIRED AT ALL TIMES

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Nose and mouth must both be covered

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Properly store, and when necessary,  
wash or dispose of face coverings

## Thank you



COLUMBIA UNIVERSITY  
IN THE CITY OF NEW YORK

# WEAR A MASK PROPERLY



**YES!**



**I DON'T THINK SO**



**UNFORTUNATELY NOT**



**UMMM...NO**



**TRY AGAIN**



**NO WAY**

# COMMUNITY SHUTTLE GUIDE

ACADEMIC YEAR SEPTEMBER TO MAY  
MONDAY-FRIDAY, 9 A.M. – 5 P.M., EXCLUDING UNIVERSITY HOLIDAYS



For people with disabilities,  
the elderly, and individuals  
with service animals

# What is the community shuttle?



Columbia University provides free bus shuttle service for the community, Monday-Friday, 9 a.m.–5 p.m. Shuttle service runs year-round, with a more limited schedule in the summer.

## Who can use the shuttle?



The shuttle is wheelchair accessible and free for people with disabilities, the elderly and their companions, as well as individuals with service animals.

## How do I identify the shuttle?



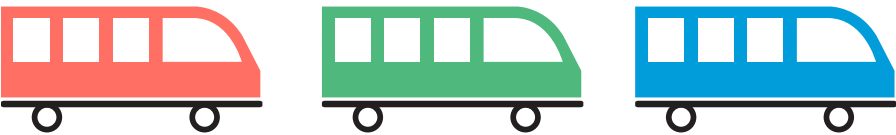
Shuttle service runs via the Columbia Intercampus Shuttle. Look for the **Columbia Community Shuttle** decal next to shuttle doors. This identifies the Intercampus Shuttle for your use.

## Where does the shuttle stop?

The shuttle connects 96th Street, the Morningside campus, the Medical Center, and Harlem Hospital with stops at the following locations near subway stations:

- **Columbia University Medical Center**
- **Harlem Hospital**
- **125th Street & Broadway**
- **116th Street & Broadway**
- **96th Street & Broadway**

# Red, Green, or Blue?



During the Academic year, the route is serviced by three shuttle buses designated as Red, Green, and Blue. You'll see these colors used on the shuttle map on page 6 and the shuttle timetables on pages 9-15.

You can tell which bus is at your stop from the display on the front of the bus. During the summer, the route is serviced by one bus without any color designation.

## Do I need an ID to ride the shuttle?

All riders must present a valid ID upon boarding the shuttle. Accepted IDs:

- Medicare Health Insurance Card
- Access-A-Ride ID Card
- MetroCard for Senior Citizens or People with Disabilities

MEDICARE		HEALTH INSURANCE	
1-800-MEDICARE (1-800-633-4227)			
NAME OF BENEFICIARY			
JANE DOE			
MEDICARE CLAIM NUMBER		SEX	
000-00-0000-A		FEMALE	
IS ENTITLED TO		EFFECTIVE DATE	
HOSPITAL (PART A)		07-01-1986	
MEDICAL (PART B)		07-01-1986	
SIGN HERE → Jane Doe			

MTA New York City Transit	
Access-A-Ride	
Name	Frost, Jack
LD. #	999999
Date Issued	7/18/06
Expiration Date	4/30/07
Personal Care Attendant	
Eligibility Conditions	

## Acceptable ID's (cont.)



## How do I reach frequent destinations?

### ***Columbia University Medical Center***

- From 96th, 116th, and 125th Streets, ride the **Red, Blue, or Green shuttles**.

### ***Harlem Hospital***

- Service to Harlem Hospital is provided via the **Green shuttle** only.

### ***125th Street***

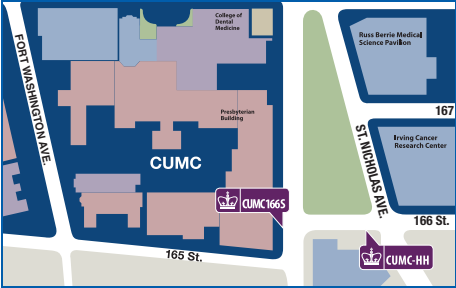
- The **Red, Blue, or Green shuttles** to 125th Street.

### ***96th Street***

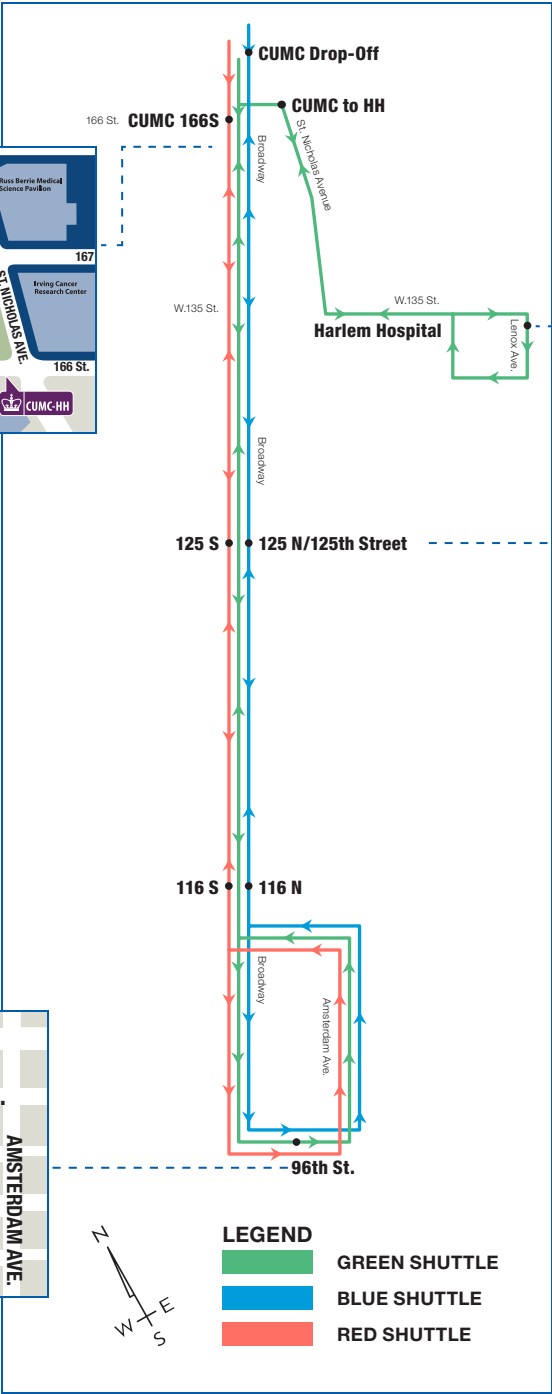
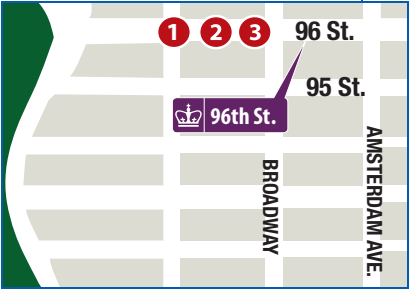
- From all southbound stops, ride the **Red, Blue, or Green shuttle** to reach 96th Street.

# Intercampus Shuttle Route

## CUMC Stops

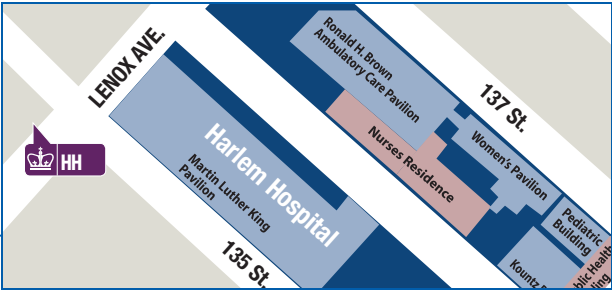


## 96th Street Stop

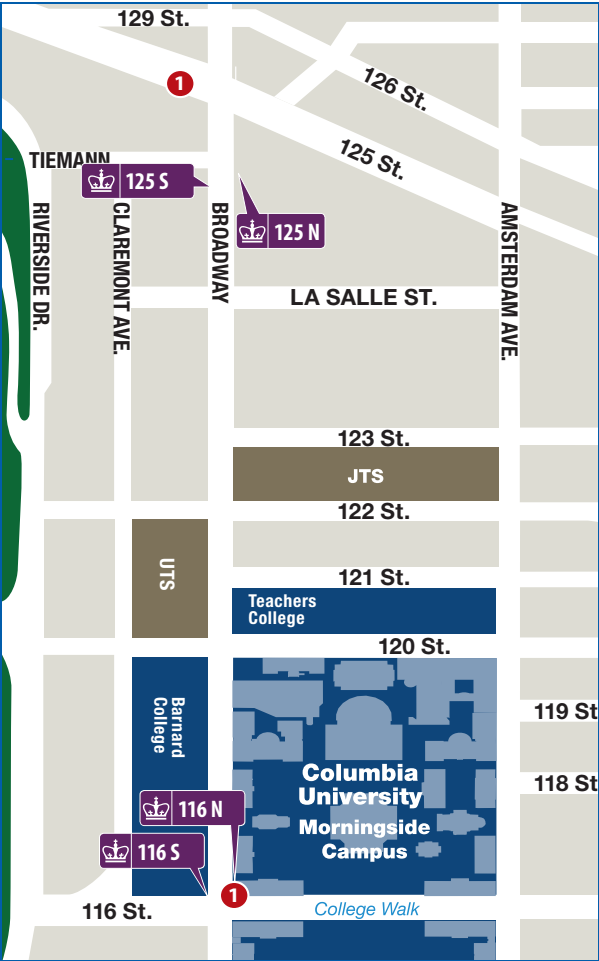




Harlem Hospital Stop



125th Street and 116th Street Stops



## Where Do I Wait for the Shuttle?

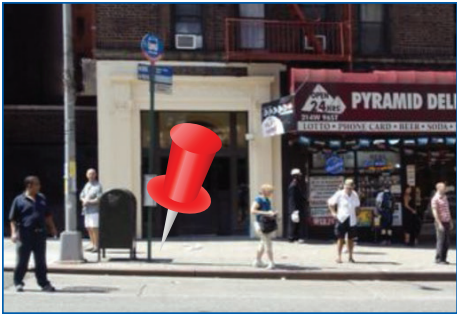
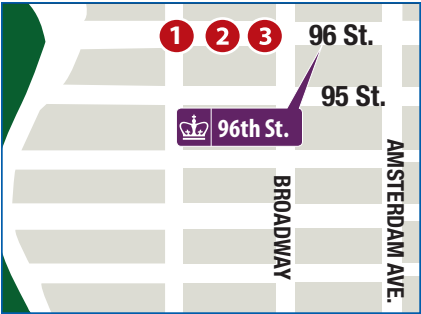


It's important to note that there are no official markers indicating shuttle stops, so the following pages feature magnified street maps with photographs to help you identify each stop. Look for the red push pin 📌 for the ideal waiting location. The timetable will help you estimate your trip.

Shuttles may not stop if passengers are not waiting. We suggest you arrive at the stop 5 minutes before scheduled time.

# 96th Street Stop

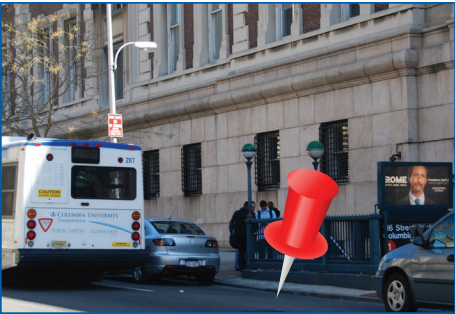
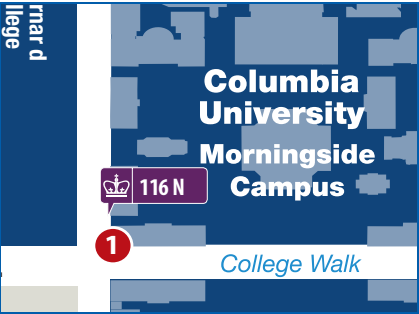
214 West 96th Street between Broadway and Amsterdam Avenue, facing east.



96	Arrive 116	Arrive 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:00	9:10	9:13			9:35
9:20	9:35	9:37			9:55
9:50	10:05	10:08			10:25
10:30	10:45	10:48			11:05
10:35	10:50	10:53	11:10	11:19	11:35
11:10	11:25	11:28			11:45
12:20	12:35	12:38			12:55
12:40	12:55	12:58			1:20
12:55	1:05	1:08	1:30	1:39	1:50
1:20	1:35	1:38			1:55
2:10	2:25	2:28			2:45
2:50	3:05	3:08			3:25
3:05	3:20	3:23			3:40
3:30	3:45	3:48			4:05
4:05	4:10	4:13			4:40

# 116th Street Northbound Stop

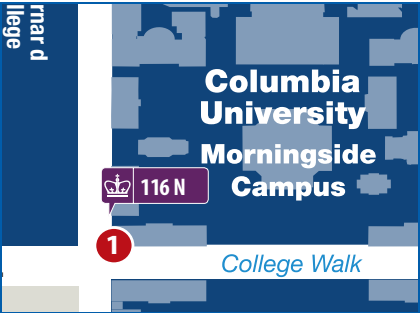
Northeast corner of 116th Street and Broadway



Depart 116	Arrive 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:10	9:13			9:35
9:35	9:37			9:55
10:05	10:08			10:25
10:45	10:48			11:05
10:50	10:53	11:10	11:19	11:35
11:25	11:28			11:45
12:35	12:38			12:55
12:55	12:58			1:20
1:05	1:08	1:30	1:39	1:50
1:35	1:38			1:55
2:25	2:28			2:45
3:05	3:08			3:25
3:20	3:23			3:40
3:45	3:48			4:05
4:10	4:13			4:40

# 116th Street Southbound Stop

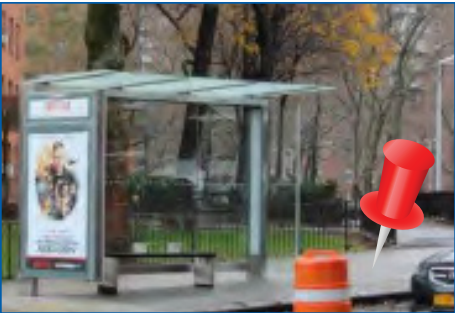
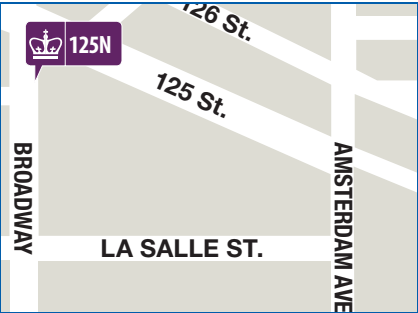
Northwest corner of 116th Street and Broadway



Depart 116	Arrive 96
9:36	9:50
10:16	10:30
10:26	10:35
10:56	11:10
11:56	12:20
12:26	12:40
12:46	12:55
1:16	1:20
1:56	2:10
2:36	2:50
2:56	3:05
3:16	3:30
3:46	4:05

# 125th Street Northbound Stop

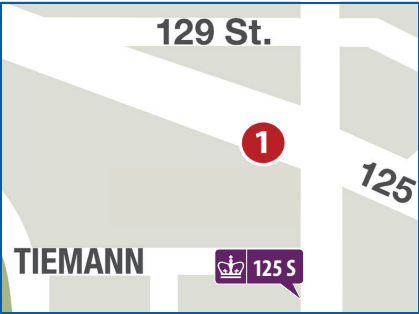
Near the Employment Center, Southeast corner of Tiemann Place and Broadway.



Depart 125	Arrive CUIMC to HH	Arrive HH	Arrive CUIMC
9:13			9:35
9:37			9:55
10:08			10:25
10:48			11:05
10:53	11:10	11:19	11:35
11:28			11:45
12:38			12:55
12:58			1:20
1:08	1:30	1:39	1:50
1:38			1:55
2:28			2:45
3:08			3:25
3:23			3:40
3:48			4:05
4:13			4:40

# 125th Street Southbound Stop

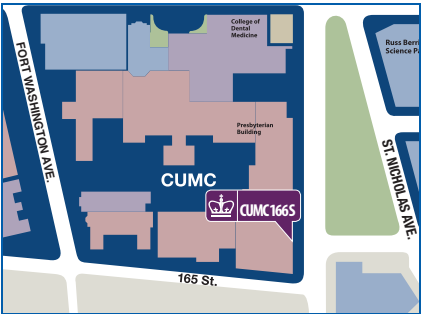
3165 Broadway, Southwest corner of Broadway and Tiemann Place.



Depart 125 (Starbucks)	Arrive 116	Arrive 96
9:34	9:36	9:50
10:14	10:16	10:30
10:24	10:26	10:35
10:54	10:56	11:10
11:54	11:56	12:20
12:24	12:26	12:40
12:44	12:46	12:55
1:14	1:16	1:20
1:54	1:56	2:10
2:34	2:36	2:50
2:54	2:56	3:05
3:14	3:16	3:30
3:44	3:46	4:05

# CUMC Southbound Stop

CUMC 166 S: Southwest corner of 166th Street and Broadway (by Children’s ER entrance)

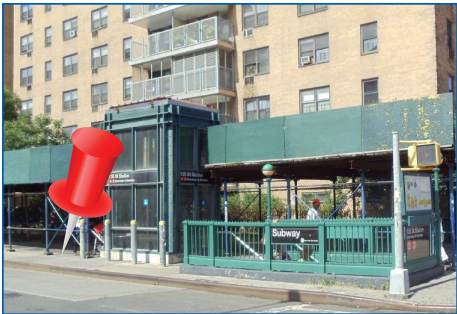
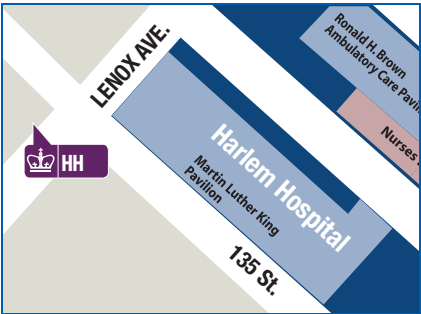


Depart CUIMC 166	Arrive 125 (Starbucks)	Arrive 116	Arrive 96
9:25	9:34	9:36	9:50
10:05	10:14	10:16	10:30
10:15	10:24	10:26	10:35
10:45	10:54	10:56	11:10
11:35	11:44	12:05	N/A
11:45	11:54	11:56	12:20
12:15	12:24	12:26	12:40
12:35	12:44	12:46	12:55
1:05	1:14	1:16	1:20
1:45	1:54	1:56	2:10
2:25	2:34	2:36	2:50
2:45	2:54	2:56	3:05
3:05	3:14	3:16	3:30
3:35	3:44	3:46	4:05



# Harlem Hospital Stop (Green shuttle only)

Southwest corner of Lenox Avenue and 135th Street.



Depart HH	Arrive CUIMC	Arrive 125	Arrive 116
11:19	11:35	11:44	12:05
1:39	1:50		



For more information, visit  
**[transportation.columbia.edu](http://transportation.columbia.edu)**  
or call **212-854-3382**